

Stewart County Upgrades to New CodeRED Emergency Alert System



December 17, 2025

Stewart County is now utilizing an enhanced version of the CodeRED Emergency Alert System to continue providing reliable and secure public safety notifications to residents and visitors.

The legacy CodeRED platform was recently disabled by the vendor due to a cybersecurity incident. The breach exposed account information, including phone numbers, email addresses, and the password used to create CodeRED accounts. If you used the same password for other personal or business accounts, we strongly recommend updating those passwords. The affected domain was coderedweb.com.

All existing CodeRED users prior to March 2025 have been transferred to the new platform and do not need to take any action at this time. If you created an account after March 2025, you would need to register for a new account to continue receiving emergency alerts. To update your information or to register a new account, visit:

<https://accountportal.onsolve.net/stewartcountygtn>

With an account, users can add multiple phone numbers and addresses to ensure they receive relevant, location-based alerts. You may also sign up for notifications by texting STEWARTREADY to 24639.

As always, residents are encouraged to use multiple reliable sources for emergency information, including NOAA Weather Radios and reputable weather apps.